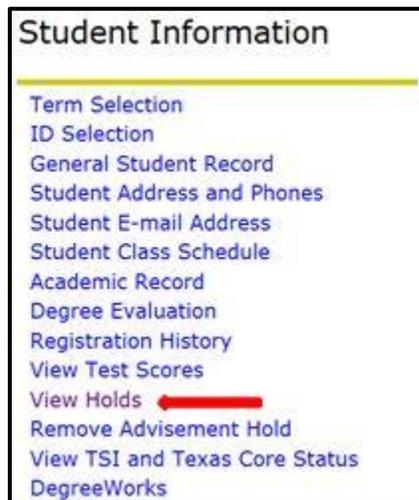


Q: Why does my program of study reflect a program other than the one I submitted on my UTRGV application?

Student data was automatically uploaded into the UTRGV student information system. In some cases, the conversion was complicated and requires additional manual work. We are making adjustments so that your original program of study will reflect as a UTRGV program.

Q: When I'm being blocked from registration, it directs me to a page where multiple blocks/holds are shown. Who should I contact regarding the holds?

We understand some students may expect to see a block or hold message paired with the information of whom to contact to remove it. Detailed hold information can be found on ASSIST by selecting "View Holds" on the student information menu.



Q: Why is my student classification/academic standing different than the classification/academic standing I had while attending UTB or UTPA?

This issue is resolved. If you notice a discrepancy in your academic standing, please contact the Registrar staff (registrar@utrgv.edu).

Q: Why can't I register for classes for which I already have completed the prerequisites?

Your course information may still be in the migration process as we continue to update records in the UTRGV student information system. If you have questions, please contact the Registrar staff at (registrar@utrgv.edu). Include your ID number and a brief description of the situation. Please be aware that you will not be allowed to take a course if you have not successfully completed the prerequisites.

Q: Do I have to change my current program of study to a UTRGV program of study?

No. At this time, students need to follow the program of study they declared when they initially enrolled. UTB and UTPA students continuing at UTRGV will have through 2019 to complete their existing degree plans. For a Crosswalk Guide, General Education Core Equivalents, and a Course Equivalency guide please visit the following website: <http://www.utrgv.edu/en-us/academics/utb-utpa-current-students>.

Q: When registering, how can I determine which lab sections are linked to my selected lecture section?

Within the registration system, students can select a lecture section and find its lab sections listed in the comments.

Q: Why is the name on my UTRGV profile different from the name on my UTPA or UTB profile?

During the automatic system conversion process, some students with multiple names or name changes in their profiles may notice a previous name on their profile. We've identified these students and are working to update their records so it reflects the latest name on file.

Q: Why does it appear that more sections for particular courses are offered on one campus over another?

We are closely monitoring the number of students registering for courses on both campuses. If course offerings need to be adjusted to meet demand, we will do so appropriately. Students should watch the online class schedule at my.utrgv.edu and check their UTRGV email accounts regularly for updates.

Q: In the case where a lecture and lab are linked and I already have received credit for one, can I register for the other at UTRGV?

No. Sessions are linked as one course at UTRGV, and students must register for both the lab and lecture courses together. If a student would like to take only one or the other they must request and receive written permission from the department.

Q: On my transcript, certain letters are printed before the grades I've received. What does that mean?

In order to properly categorize transfer coursework taken prior to enrolling in UTRGV courses, you will see a "T" printed before your grades. For example, if you received a grade of an "A," it will now show as "TA" on your transcript so it's clear the course was taken prior to UTRGV coursework.

Q: What will happen to my GPA once I start taking UTRGV courses?

The UTRGV GPA will be calculated using coursework completed at UTRGV. Students continuing from UTB and UTPA will have their previous coursework from UTB and UTPA only counted in their UTRGV GPA.